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Subject: USB ports not working

Posted by [masikanyoh](#) on Wed, 12 Sep 2018 10:01:30 GMT

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My computer has 2 USB 2.0 and 2 USB 3.0 ports. Couple of days back 3.0 stopped working and today suddenly 2.0 also not working. I use flash drive to copy data from computer and to other devices. I checked the flash drive in other computer, it works fine but unfortunately not in this particular computer. Rebooted the computer more than 10 times and checked, still not working. Please help me with the proper solution. What should I do now to get the USB ports work?

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Subject: Re: USB ports not working

Posted by [Patrick](#) on Fri, 14 Sep 2018 08:56:42 GMT

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Hi masikanyoh,

Few Windows users on Forum and Microsoft Community reported as USB ports not working after Windows 10 update. Most of the Windows users said USB ports were working fine before they upgrade to Creators Update: Fall Creators Update 1709 Spring Creators Update 1803. This guide may help : <https://www.bynarycodes.com/usb-ports-not-working-after-windows-10-update/>

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